Usability Tests

Project Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

# Tasks

The tasks listed below will make up this usability test. Please take a brief moment to look over the following tasks and notify your facilitator when ready.

|  |  |
| --- | --- |
|  | Task 1 |
| 1. | **Find the login page and create an account** |
| 2. | **Go to store page** |
| 3. | **Add 1 2ltr Sprite to your cart** |
| 4. | **Add 2 frozen chicken nuggets (1 kg) to your cart** |
| 5. | **Add 5 fresh red apples to your cart** |
| 6. | **Go to your cart and checkout using a credit/debit card** |

|  |  |
| --- | --- |
|  | Task 2 |
| 1. | **Login** |
| 2. | **Find the about page and find information about the startup** |
| 3. | **Go to the FAQ page find policy on returned items** |
| 4. | **Logout** |

|  |  |
| --- | --- |
|  | Task 3 |
| 1. | **Login** |
| 2. | **Go to store page** |
| 3. | **Add 1 2ltr Sprite to your cart** |
| 4. | **Add 2 frozen chicken nuggets (1 kg) to your cart** |
| 5. | **Add 5 fresh red apples to your cart** |
| 6. | **Go to cart and remove the items** |

# Rating

|  |  |  |
| --- | --- | --- |
| Category | Rating | Comments |
| Font size/spacing is easy to read | 3 2 1 |  |
| Logo is prominently placed | 3 2 1 |  |
| Homepage is digestible in 5 seconds | 3 2 1 |  |
| Clear path to important information | 3 2 1 |  |
| Main navigation is easily identifiable | 3 2 1 |  |
| Navigation is clear and concise | 3 2 1 |  |
| Navigation is consistent | 3 2 1 |  |
| Major headings are clear & descriptive | 3 2 1 |  |
| Styles + colors are consistent | 3 2 1 |  |
| Overall website was easy to understand | 3 2 1 |  |
| Website is error free | 3 2 1 |  |
| Website looks & feels modern | 3 2 1 |  |
| Overall polished feeling to the website | 3 2 1 |  |
| URLs and page titles are explanatory | 3 2 1 |  |